Digital Twin (PTY) Limited Cookie Policy

Introduction

This Cookies Policy explains what Cookies are and how we use them. This policy outlines the details you need to know about the type of Cookies we use, or the information we collect using Cookies and how that information is used.

Cookies do not typically contain any information that personally identifies a user, but personal information that we store about you may be linked to the information stored in, and obtained from, Cookies. For information on how we use, store and keep your personal data secure, should we have any such data, please see our POPI Policy.

We do not store sensitive personal information, such as Identity Numbers, physical or emailing addresses, account passwords, banking details etc. in the Cookies we use.
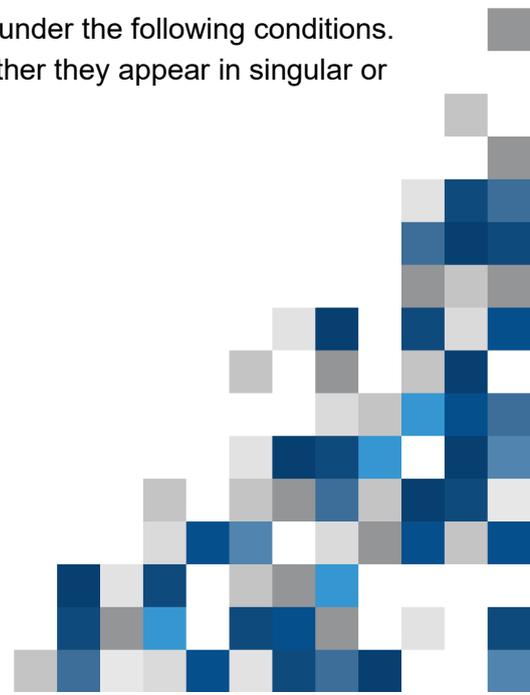
Purpose

Our Cookies Policy is important because:

It protects the relationship of trust between us and you;
It ensures that the constitutional and legal rights to privacy are not encroached upon; and
It allows you to be in control and be selective about the information you leave behind, once you have left our site;

Interpretation and Definitions

Interpretation

The words of which the initial letter is capitalized have meanings defined under the following conditions. The following definitions shall have the same meaning regardless of whether they appear in singular or in plural.

Definitions

For the purposes of this Cookies Policy:

"**Company**" (referred to as either "the Company", "We", "Us" or "Our" in this Cookies Policy) refers to Digital Twin (Pty) Limited, Units 33 and 34, Block C, Willow Brook Office Park, Willow Brook, Ruimsig, Gauteng, Republic of South Africa.

"**Cookies**" means small files that are placed on your computer, mobile device or any other device by a website, containing details of your browsing history on that website among, its many uses.

"**You**" means the individual accessing or using the website, or a company, or any legal entity on behalf of which such individual is accessing or using the website, as applicable.

What are cookies?

"Cookies" are small text files used by us to recognise repeat users, facilitate your on-going access to and use of our websites and allow us to track your usage behaviour and compile aggregated data that will allow us to improve the functionality of our websites and content.

The use of Cookies

Type of Cookies We Use

Cookies can be "Persistent" or "Session" Cookies. Persistent Cookies remain on your personal computer or mobile device when you go offline, while Session Cookies are deleted as soon as you close your web browser.

Our site-specific cookies are currently configured as Secure and HTTP (https) only to prevent malicious usage, we also generally do not store customer identifiable details like email, mobile number, credit card, billing or banking information, or any other personally identifiable information.

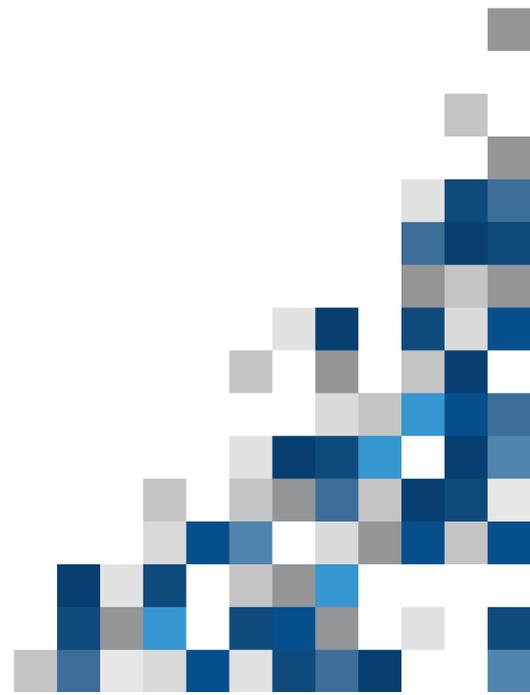We use both session and persistent Cookies for the purposes set out below:

Necessary / Essential Cookies
Type: Session Cookies
Administered by: Us

Purpose: These Cookies are essential to provide you with services available through the website and to enable you to use some of its features. They help to authenticate users and prevent fraudulent use of user accounts. Without these Cookies, the services that you have asked for cannot be provided, and we only use these Cookies to provide you with those services.

Functionality Cookies
Type: Persistent Cookies
Administered by: Us and/or Third Parties

Purpose: These Cookies allow us to remember choices you make when you use the website, such as remembering your contact details or language preference. These cookies may be set by us or by third parties whose services we have added to our website. The purpose of these Cookies is to provide you with a more personal experience and to avoid you having to re-enter your preferences every time you use the website.

Advertising Cookies
Type: Persistent Cookies
Administered by: Third-party

Purpose: We use Google Analytics to enable advertising Cookies which helps us gather unique information about your interests and behaviour based on how you interact with our website. These Cookies do not gather or store direct personal information but gather information such as your internet device type, internet browser and broader geographical location. The purpose of these Cookies is to help display relevant adverts based on your interests on other sites.

Third-party cookies
Type: installed by third-parties with the aim of collecting certain information from web users to track website site usage, behaviour, etc.

Google Analytics tracking cookie - can track the beginning of the user's journey across the site. It does not contain any personally identifiable information. For more information about Google Analytics Tracking Cookie, visit: Google Analytics Cookie Usage on Websites
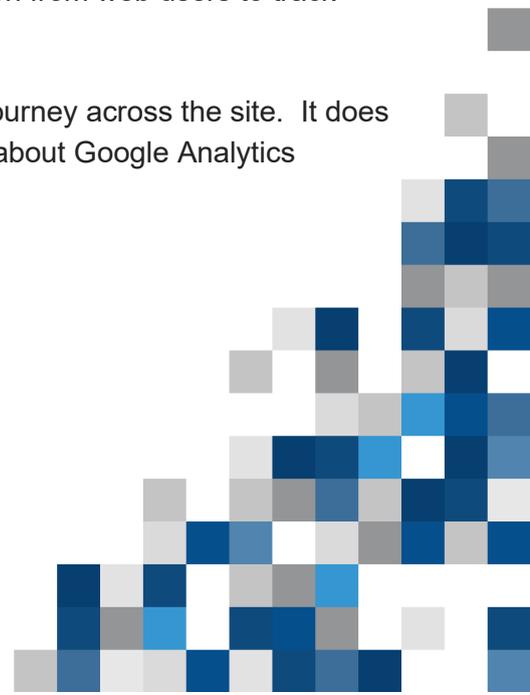
Formspree - We make use of services provided by Formspree within our contact forms. This service enables us to always keep any personally identifiable information secure and private. For example, Formspree helps keep your personal information (name, email, etc) private when you enter your details in our contact forms. For more information about Formspree, visit: https://formspree.io/

Tailor our website to your personal needs;

Help us link your browsing information to you and your personal information, for example, when you choose to register for a service;
remember the notifications that you have been shown, so that you are not shown them again; and make improvements and updates to our websites based on the way you want to use them.

Your Choices Regarding Cookies

If you prefer to avoid the use of Cookies on the website, first you must disable the use of Cookies in your browser and then delete the Cookies saved in your browser associated with this website. You may use this option for preventing the use of Cookies at any time.

If you do not accept our Cookies, you may experience some inconvenience in your use of the website and some features may not function properly.

If you'd like to delete Cookies or instruct your web browser to delete or refuse Cookies, please visit the help pages of your web browser.

For the Chrome web browser, please visit this page from Google:
https://support.google.com/accounts/answer/32050

For the Internet Explorer web browser, please visit this page from Microsoft:
http://support.microsoft.com/kb/278835

For the Safari web browser, please visit this page from Apple:
https://support.apple.com/guide/safari/manage-cookies-and-website-data-sfri11471/mac

For any other web browser, please visit your web browser's official web pages.

Digital Twin
Tel: +27 11 958 2529
Fax: +27 11 958 2591
Email: info@digitaltwin.digital

33 Willowbrook Office Park
BLOCK C Van Hoof Street
Ruimsig, Roodepoort, 1724

www.digitaltwin.digital

Richard Creighton | Ivan Potter | Anton Torlutte