



Digital Twin Statement on the Protection of Personal Information Act 4 of 2013 (“POPI”)

The President of South Africa has proclaimed 1 July 2021 to be the commencement date of the POPI Act. The POPI Act applies to all business in South Africa, except those that are subject to their own regulations and is aimed at ensuring that every citizen’s right to privacy as enshrined in the Constitution is protected.

POPI requires that all companies treat, handle, store and protect the private information of other parties or their clients in a way that it cannot be mis-used, exploited or divulged.

While all business in South Africa have until 1 July 2022 to become POPI compliant, Digital Twin has acted proactively and has already started with the implementation and deployment of the resources and processes to become fully POPI compliant well before this, with the end of August 2021 ear-marked for this.

This process will involve;

- The appointment of a dedicated Information Officer.
- The establishment of a dedicated email address to attend to all POPI-related queries.
- Providing training and awareness to all Digital Twin staff.
- The sorting, categorisation and implementation of industry best practice secure storage of all information.
- The development and roll out of a Policy Framework with a regular assessment and improvement in respect of areas where this may be required.

The POPI Act may be seen at:

https://www.gov.za/sites/default/files/gcis_document/201409/3706726-11act4of2013protectionofpersonalinforcorrect.pdf

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